



UPS MAINTENANCE AND SERVICE

JT Packard is the nation's largest independent service provider of UPS equipment, regardless of brand. Our staff of more than 150 factory-level trained field engineers are nationally placed to provide you with local delivery and the fastest response time in the industry. We offer many service advantages including counter-to-counter same day service on UPS parts, Critical Asset Portfolios™ (CAP) which summarize system performance at all of your facility locations, and dedicated account service coordinators.

GENERATOR SERVICE

With an extensive network of generator contractors, specializing in generator sets for mission critical environments, we have the infrastructure to keep your facility running. When you work with JT Packard you are choosing a partner who services all makes and models including Cat, Cummins, Detroit Diesel, Generac, Kohler, Katolight (now Detroit Diesel), and John Deere. JT Packard saves you time and money by working within your maintenance windows, offering you both generator and UPS service through one coordinated source to maximize your uptime, and one phone number for scheduling and emergency calls.

BATTERY SERVICE, SALES, MONITORING AND MAINTENANCE

JT Packard can provide you with the most comprehensive line of batteries with service to support your weakest and most critical power supply link. As a master battery distributor, we carry the leading brands at the best prices and back them with maintenance, monitoring, testing, spill containment, and disposal services. JT Packard self-performs battery maintenance and is a warranty agent for many battery brands.

EQUIPMENT SALES

As an independent service arm, our equipment sales team is partnered as national distributors for GE and Mitsubishi UPS systems, GE switchgear, Cyberex PDU's, RPP's and static switches, Data Aire HVAC, and Cummins Generators. We also offer paralleling switchgear along with GE and ASCO transfer switches. With millions of dollars in standing inventory we offer you options.

DATA CENTER SERVICES AND ENGINEERING

If you need turnkey solutions for your Data Center project turn to our staff of PE's and Data Center Professionals for expert advice. We provide data center solutions with design, engineering and installation from transformers to switchgear, UPS, PDU's and RPP's. JT Packard prepares the entire solution for you.

WHY CUSTOMERS CHOOSE JT PACKARD

We understand that you want a solution provider who backs their service with true 24/7/365 support. As such, we have developed comprehensive reporting, emergency response, an internally staffed call center, and the ability to rely on one partner for all your critical power needs. These elements bring you a level of customer service unmatched in our industry and provide an alternative to OEMs.

ADDITIONAL SERVICES

Our services have grown to encompass your entire critical power network including HVAC, Fire Suppression, and Arc Flash Analysis. Our developing customer portal will enhance your customer service experience by allowing you to view your reports on-line.

